



Other COVID 19 Resources

Below is a list of our most used resources, during this time. Please note this list is updated weekly as resources are changing rapidly. As things begin to slowly open we are contacting resources to verify services. If you know of an update please email charmin@compassioncoalition.org

Resources with no status are on our list but we have not heard back from as of yet.

Organization	Status	Contact Name or email	Contact Info	Website	Services Offered	Notes:
211	Open		211	http://tn211.mycommunitypt.com		Community Information Resource
Angelic Ministries	Open		(865) 523-8884 1218 N Central St, Knoxville, TN 37917	https://angelicministries.com/index.php?option=com_sppagebuilder&view=page&id=13	Hygiene bags, food bags, household item, clothes	Referral from agency is required Appointments are required. Beginning May 4, Angelic Ministries will be serving clients on Monday, Tuesday, and Wednesdays starting at 9:00am. FIRST 10 clients ONLY (only one person per family will be allowed entry. A volunteer will gather for them and/or their family, a hygiene bag, food bag, and if they qualify: linens and household items. Clothing will be the only area they may shop for two outfits per person/under garments/one pair of shoes for you and/or each member of their family There will be a 20 minute max for singles and 30 minute max for families with children. Clients receiving hygiene and/or food, will be asked to remain in the waiting area until your volunteer gets these already pre-bagged items . The same applies to clients who qualify for household items such as linens, small appliances, etc.
Bethany Christian Services	Call Only		(865) 588-5283	https://bethany.org/locations/us/tennessee/knoxville	Pregnancy Support/Adoption/Foster Care/	Please see the events and meeting tab for details on each specific event, some of which are changing to an online format. Please contact our office with questions on office hours, services, or events.



Other COVID 19 Resources

Below is a list of our most used resources, during this time. Please note this list is updated weekly as resources are changing rapidly. As things begin to slowly open we are contacting resources to verify services. If you know of an update please email charmin@compassioncoalition.org

Resources with no status are on our list but we have not heard back from as of yet.

Organization	Status	Contact Name or email	Contact Info	Website	Services Offered	Notes:
Boys and Girls Clubs Knox County	Open	Kria Jones	(865) 232-1200	https://bgctnv.org/covid-19-updates-from-bgctnv/	Childcare	<p>Summer registration that would normally begin on April 1, is delayed until further notice due to the pandemic. BGCTNV will be offering our services exclusively for essential employees beginning March 24 at the following locations:</p> <ul style="list-style-type: none"> • Haslam Family Club University (957 Irwin Street): 6 am-6 pm • Regal Entertainment Group Teen Center (967 Irwin Street): 6 am-6 pm • Halls/Powell (1819 Dry Gap Pike): 6 am-6 pm • Northridge Crossing (3916 Carus Street): 7:30a m-6:00 pm
CAC	Open		546-3500		Rent Assistance	CAC is also continuing to take new referrals and completing CHAMP by phone. We are also providing rental assistance to families with children and individuals/couples who have tested positive been quarantined while awaiting a test and have lost income as a result of COVID. we are taking applications by phone at our Neighborhood Centers Applicants can call 546-3500 and we will connect them with the appropriate Neighborhood Center
CedarBrook Outreach hope in our neighbors.	Open	Theresa Dockery theresa@cedarbrookoutreach.org	865-660-7209		Food boxes	Serving the 37923,31,09 neighborhoods with food boxes for those in need. Feel free to contact us if you have any of our neighbors in crisis.
Centro Hispano	Call Only		522-0052	https://www.centrohispanotn.org/	Translation Services	Our office is closed until further notice, but our staff is still working remotely to answer calls and texts. Call us at (865)522-0052 or text us at (865)205-8250 with questions. Centro will translate COVID 19 info for Spanish speaking individuals.



Other COVID 19 Resources

Below is a list of our most used resources, during this time. Please note this list is updated weekly as resources are changing rapidly. As things begin to slowly open we are contacting resources to verify services. If you know of an update please email charmin@compassioncoalition.org

Resources with no status are on our list but we have not heard back from as of yet.

Organization	Status	Contact Name or email	Contact Info	Website	Services Offered	Notes:
CHAMP - Coordinated Housing Assessment and Match Plan,	Open			https://knoxhmis.sworpswebapp.sworps.utk.edu/champ/		You can still receive CHAMP services and will need to know the following about designated access points: The Homeward Bound office of Knoxville Knox County Community Action Committee (CAC) is only offering telephone intakes for CHAMP for any family with children or youth/young adult on their own. Call (865) 546-3500. Volunteers of America is only offering telephone intakes for CHAMP for any military veteran. Call (865) 253-5493. The Bush Family Refuge of the Volunteer Ministry Center (VMC) is offering intakes for individuals experiencing homelessness through their street outreach program or by appointment. Please call (865) 524-3926 for more information. If you do not have a phone, you may arrange an appointment at the refuge front door between 8:00am – 3:00pm.
DAV office at annex 1	Call Only	Linda Bailey Linda.bailey2@va.gov	(865) 694-7102	https://www.dav.org/	Disabled Veterans Services	ANNOUNCEMENT – DAV Service Offices are closed until further notice in an effort to implement social distancing and reduce the transmission risk of COVID-19 Coronavirus. You can reach a service officer online by sending an email at anytime to the National Service Office in the state where you currently are residing utilizing the map below. You may also speak to a service officer Monday Through Friday, 9 a.m. to 4 p.m. Eastern Standard Time by calling 1-888-604-0234. We appreciate your patience.



Other COVID 19 Resources

Below is a list of our most used resources, during this time. Please note this list is updated weekly as resources are changing rapidly. As things begin to slowly open we are contacting resources to verify services. If you know of an update please email charmin@compassioncoalition.org

Resources with no status are on our list but we have not heard back from as of yet.

Organization	Status	Contact Name or email	Contact Info	Website	Services Offered	Notes:
Department of Human Services (DHS)	Open		1-866-311-4287 (Toll-free)	https://www.tn.gov/content/tn/humanservices/covid-19.html	Emergency Cash Assistance, Supplemental Nutrition Assistance Program (SNAP), Families First, Child Support, Adult Protective Services, and Child Care Payment Assistance.	Page for COVID Resources for DHS programs. Information on all vital programs
Department of Human Services (DHS)	Open		1-866-311-4287 (Toll-free)	https://www.tn.gov/humanservices/covid-19/child-care-services-and-covid-19.html	Child Care Assistance UNTIL JUNE 15	*NEW* COVID-19 Essential Employee Child Care Payment Assistance Program is designed to help support essential workers so they can stay on the job during the COVID-19 emergency. Through payment assistance and a network of temporary care locations, parents who work as essential employees can access child care at no cost, during the COVID-19 pandemic state of emergency until June 15, 2020. To be eligible for the program, parents must be employees of a healthcare entity, law enforcement, first responders (EMS, Fire Departments, etc.), corrections officers, military, activated national guard, human and social services workers, postal workers, transportation employees, restaurant workers or grocery workers. Click here for an expanded list of eligible employee categories.
Emerald Youth Foundation	Call Only		(865) 637-3227	https://www.emerald youth.org/	Family Assistance Fund	If children are involved with EYF has a fund to help their families in need. No current in-person programs. All programs are online. Note that web site does not indicate any closing - there are employment, food, government, learning and faith resources and links online.



Other COVID 19 Resources

Below is a list of our most used resources, during this time. Please note this list is updated weekly as resources are changing rapidly. As things begin to slowly open we are contacting resources to verify services. If you know of an update please email charmin@compassioncoalition.org

Resources with no status are on our list but we have not heard back from as of yet.

Organization	Status	Contact Name or email	Contact Info	Website	Services Offered	Notes:
Expensify.com	Open			https://www.expensify.org/hunger#reimbursement	SNAP Reimbursement	Expensify is helping those with SNAP Benefits. You must follow the guidelines on their page and reimbursement is limited to \$50 per family. . "We're currently only accepting new participants as campaign funds become available. Thanks for your patience!"
First Aid Collective Knoxville	Open			First Aid Collective Knoxville	Hygiene Kits	<p>Starting this Thursday 4/9, we will begin our distribution days! They will take place every Thursday 4pm-7pm and every Sunday 12-3pm. 3-4 volunteers will be on site with name tags & FACK stickers! In addition to our sanitation guide (in link tree), to maintain proper physical distancing, volunteers will approach vehicle/person (if walking or biking) with a form listing our current available resources, and the recipient will indicate to the FACK volunteer what they need from the form.</p> <ul style="list-style-type: none"> • <p>PARKING: Please park on N Fourth Ave across from the birdhouse. We don't want to block any residents. Look for a parking sign!</p> <ul style="list-style-type: none"> • <p>If you are home bound, you can still fill out the "Knoxville People in Need" form in our link tree! We will have volunteers bring your needs to you!</p> <ul style="list-style-type: none"> • <p>We are still accepting donations 24/7 on the</p>



Other COVID 19 Resources

Below is a list of our most used resources, during this time. Please note this list is updated weekly as resources are changing rapidly. As things begin to slowly open we are contacting resources to verify services. If you know of an update please email charmin@compassioncoalition.org

Resources with no status are on our list but we have not heard back from as of yet.

Organization	Status	Contact Name or email	Contact Info	Website	Services Offered	Notes:
Girl Scouts	Open			https://www.girlscouts.org/en/girl-scouts-at-home.html	Services for Children/Girls	Virtual Girl Scouts: Virtual sessions with badge related activities for all girls and families, not only members, using materials in their home. Downloadable digital program content: Videos, activity resources, and expert guidance for families and volunteers on leading girls through this difficult time. All local shops and offices are closed until further notice (per web site). Nation office has put resources online. https://www.girlscouts.org/en/girl-scouts-at-home.html . Southern Appalachians Chapter Summer camp will not meet in 2020.
Good Samaritan Center	Open	Knoxville First Seventh-Day Adventist Church	865-524-7842 3611 Kingston Pike .37919		Food Pantry & Clothing	Open the 2nd and 4th Tuesday from 3:30 -5:30
Government Benefits	Open			Benefits.gov		Benefits.gov is an online resource to help you find federal benefits you may be eligible for in the United States.
Helen Ross McNabb	Open		(865) 637-9711	https://www.mc nabcenter.org/service/behavioral-health-safety-net	Behavioral Health Safety Net	The Behavioral Health Safety Net of Tennessee to provide mental health treatment to individuals who have no access to health care due to lack of health insurance. The Behavioral Health Safety Net Program provides outpatient medication management, community-based case management, and individual therapy services. The program also assists participants in obtaining their psychotropic medications at a reduced price or at no cost through various pharmacy assistance programs.
In the Rooms Online Recovery/Addiction Meetings	Open			https://www.intherooms.com/home/covid-19-resources/	Addiction/Recovery	In The Rooms is a free online recovery tool that offers 130 weekly online meetings for those recovering from addiction and related issues. We embrace multiple pathways to recovery, including all 12 Step, Non-12 Step, Wellness and Mental Health modalities. https://www.intherooms.com/home/covid-19-resources/ . Free online recovery resources. Includes links to in-person treatment options.



Other COVID 19 Resources

Below is a list of our most used resources, during this time. Please note this list is updated weekly as resources are changing rapidly. As things begin to slowly open we are contacting resources to verify services. If you know of an update please email charmin@compassioncoalition.org

Resources with no status are on our list but we have not heard back from as of yet.

Organization	Status	Contact Name or email	Contact Info	Website	Services Offered	Notes:
Interfaith Health Clinic	Open		865-546-7330	https://www.interfaithhealthclinic.org/	Medical Services	Working poor = without insurance. Clinic is open. People should telephone first before coming. Clinic is NOT a COVID-19 testing site.
KAT Bus Lines	Open			https://katbus.com/	Transportation	<p>It is during the pandemic transit use to ONLY ESSENTIAL TRIPS. In an effort to maintain proper social distancing, KAT routes will still operate fare-free and passengers are encouraged to enter through the back doors. Seating on buses is limited to 10 passengers or less, and additional buses will be dispatched as available when buses reach maximum capacity. Red Line and Green Line Trolleys have ceased operations. Some other routes have reduced operations. Please see web site.</p> <p>Weekday service reductions: (click route to view schedule)</p> <ul style="list-style-type: none"> Route 11 – Kingston Pike – service every 30 minutes Route 17 – Sutherland – service once an hour Route 20 – Central – service once an hour Route 22 – Broadway – service every 30 minutes Route 31 – Magnolia – service every 30 minutes Route 32 – Dandridge – service once an hour Route 34 – Burlington – service once an hour Route 40 – South Knoxville – service once an hour Route 44 – University Park/303 Flats – every 30 minutes THROUGH MAY 4 only. Route 45 – Vestal – service once an hour Orange Line Trolley – ends at 8:00 p.m. on Friday and Saturday evenings Blue Line Trolley – ends at 8:00 p.m. on Friday and Saturday evenings Red and Green Line Trolleys will NOT operate



Other COVID 19 Resources

Below is a list of our most used resources, during this time. Please note this list is updated weekly as resources are changing rapidly. As things begin to slowly open we are contacting resources to verify services. If you know of an update please email charmin@compassioncoalition.org

Resources with no status are on our list but we have not heard back from as of yet.

Organization	Status	Contact Name or email	Contact Info	Website	Services Offered	Notes:
KCDC	Call Only			https://www.kcdc.org/coronavirus-update/	Low income housing	<p>KCDC Housing & Section 8 Info during COVID-19 can be found here: https://www.kcdc.org/coronavirus-update/ Effective immediately:</p> <p>KCDC will not be accepting visitors or in-person meetings at its offices until further notice.</p> <p>KCDC will not allow visitors at residential sites – only medical professionals, KCDC staff, approved vendors and emergency and social needs responders should be on the premises until further notice.</p> <p>All KCDC briefings and events are cancelled until further notice.</p> <p>Recertifications will be done through the mail and over the phone.</p> <p>All non-emergency inspections have been cancelled.</p> <p>Maintenance staff will only perform essential or emergency work orders (such as clogged plumbing, water leaks and health/safety related issues). All other work orders will be deferred until further notice.</p>
KIN	Open	Jani Hedberg Whaley KIN's Volunteer Outreach Coordinator	info@kin-connect.org	https://www.kin-connect.org/	Translation Services/Immigrant & Refugee Services	<p>If you have international families calling, KIN can arrange interpreters to call them back or communicate via three-way calling. If you need translation services our volunteers are available. Please contact to help our neighbors who are not yet fluent in English. There are over 100 languages and dialects spoken in Knoxville. Health clinic with Wallace Mobile Health Care is scheduled for Saturday, June 13 from 9:00 a.m. until 1:00 p.m. at KARM.</p>



Other COVID 19 Resources

Below is a list of our most used resources, during this time. Please note this list is updated weekly as resources are changing rapidly. As things begin to slowly open we are contacting resources to verify services. If you know of an update please email charmin@compassioncoalition.org

Resources with no status are on our list but we have not heard back from as of yet.

Organization	Status	Contact Name or email	Contact Info	Website	Services Offered	Notes:
Knox County Health Dept	Open	140 Dameron Avenue		https://covid.knoxcountyttn.gov/essential-services.html		Limited services by appointment only - telephone first. Women's health (865) 215-5320, Communicable diseases clinic - Ssexually transmitted infections and tuberculosis: (865) 215-5371, Communicable diseases clinic - HIV: (865) 215-5081, Infant and childhood ummunizations (865) 215-590, dental emergencies (865) 215-5110, community health access and navigation in Tennessee (865) 215-1590, immunization records (865) 215-5950. Teague Clinic is CLOSED. West Clinic 1028 Old Cedar Bluff is open for infant and childhood immunizations and adult vaccinations by appointment only. https://covid.knoxcountyttn.gov/essential-services.html
Knox County Health Dept Free COVID-19 Testing	Open		865-215-5555	https://covid.knoxcountyttn.gov/covid-test-sites.html	Corona Virus Testing APPT necessary/no walkins	COVID-19 testing will be available by appointment Monday, May 11th Wednesday, May 13th and Friday May 15th from 9:00 a.m. EDT to 3:00 p.m. EDT. Please call KCHD's Public Information Line to make an appointment at 865-215-5555 or toll-free at 888-288-6022. The information line will be available from 9 a.m. to 5:30 p.m. EDT, Monday through Friday and 10 a.m. to 2 pm. EDT on Saturday May 9th.
Knox Peer Support Academy	Call Only		(865) 374-7103 Cathy Jerrolds or Sheryl McCormick	https://www.peninsulabehavioralhealth.org/peersupportacademies/	Mental health/addiction	Adults with mental health and/or substance use disorders who want individual support, can call the Knox Peer Support Academy at (865) 374-7103 to talk to Cathy or Sheryl. Face-to-face grou[ps are cancelled.
Knox Urban League	Call Only			https://www.facebook.com/KnoxvilleAreaUrbanLeague/	Workforce Development	Seeking Employment? Contact Knox Area Urban League for more detailed information about ttheir Workforce Department at 865-524-5511 ext. 214 or 215.
Knoxville Bar Association	Call Only		865-522-6522	https://tnlawyerfinder.org/coronavirus/	Information on Covid issues	Articles about government resources, unemployment, evictions, employment issues; applying for SBA Disaster Loans; General Covid Info; taking care of yourset!. Attorney referrals.



Other COVID 19 Resources

Below is a list of our most used resources, during this time. Please note this list is updated weekly as resources are changing rapidly. As things begin to slowly open we are contacting resources to verify services. If you know of an update please email charmin@compassioncoalition.org

Resources with no status are on our list but we have not heard back from as of yet.

Organization	Status	Contact Name or email	Contact Info	Website	Services Offered	Notes:
Knoxville Utilities Board (KUB)	Open		524-2911	https://www.kub.org/kubs-pandemic-response-plan/assisting-customers-during-the-pandemic/		If you think you will have difficulty paying an upcoming bill, call us at 524-2911 or visit http://kub.org/assistance . Disconnections for nonpayment are suspended until further notice. KUB will waive late fees that have accrued since March 16 for any customers who seek bill payment assistance who are granted due date extensions or who enter payment arrangements for bills unpaid while disconnections were suspended when disconnects for nonpayment resume.
Knoxville Vet Center	Call Only		(865) 633-0004	https://www.vetcenter.va.gov/	Veterans Services	(7 a.m. – 4:30 p.m. Mon., Thurs., Fri; Tues 7-7:30- p.m., Wed. 7-5 p.m.) VET CENTER CALL CENTER: 1-877-927-8387 (24 hours) VETERANS' CRISIS LINE: 1- 800-273-8255 (24 hours) All Vet Centers are currently open and operational, providing face to face and virtual counseling and outreach. Vet Centers will continue to assess the community impact of COVID-19 at a local level and may begin to restrict access or limit foot traffic, transitioning services to virtual care if needed. This would be assessed on a case by case basis and as a last measure. It is VA's goal of keeping Vet Centers open and operational for Veterans, active duty service members, and their families. Those looking to seek Vet Center services may call their nearest Vet Center or the Vet Center Call Center at 877-WAR-VETS (927-8387). Please check back regularly as this situation may change.
Knoxville/Knox Count Government	Open			City and County Leaders Outline a Local Business Reopening Plan https://www.knoxvilletn.gov/news/2020/city-county-outline-a-local-business-reopening-plan	Plan to open Businesses	For info on how Knoxville/Knox County plans to open businesses back up. A 3 phase approach to reopening is planned. Each phase will last a minimum of 28 days starting May 1, 2020



Other COVID 19 Resources

Below is a list of our most used resources, during this time. Please note this list is updated weekly as resources are changing rapidly. As things begin to slowly open we are contacting resources to verify services. If you know of an update please email charmin@compassioncoalition.org

Resources with no status are on our list but we have not heard back from as of yet.

Organization	Status	Contact Name or email	Contact Info	Website	Services Offered	Notes:
Legal Aid of East Tennessee	Open		865-2156830 (family violence)	https://www.laet.org	Free Legal Advice Clinics	Are you worried about getting evicted? Are debt collectors calling you? Are you having problems with your parenting plan? Do you have questions about your will? Do you have questions about your employment? Call (865) 637-0484 (8:30 to 5:00). An LAET staff member will check to make sure we don't have any conflicts that will prevent us from assisting, check to make sure they are financially eligible, and then get the person's name, phone number, and type of legal issue (family, debt, landlord/tenant, etc.).
Mental Health Assoc of East TN	Call Only		https://w+E+H34w.mhaet.com	https://www.mhaet.com	Mental health services	The Mental Health Association of East Tennessee is still offering phone-based peer support during this time. Individuals who need help addressing their own mental health needs, need someone to talk to, or need information on how to support someone they care about with a mental health need can call us at 865-584-9125. Anyone who lives in East Tennessee is eligible and services are free.
National Multi Family Housing Council	Open			https://www.nmhc.org/news/nmhc-news/2020/nmhc-summary-120-day-federal-eviction-and-late-fee-moratorium/		NMHC Summary: 120-Day Federal Eviction and Late Fee Moratorium (article) https://www.nmhc.org/news/nmhc-news/2020/nmhc-summary-120-day-federal-eviction-and-late-fee-moratorium/



Other COVID 19 Resources

Below is a list of our most used resources, during this time. Please note this list is updated weekly as resources are changing rapidly. As things begin to slowly open we are contacting resources to verify services. If you know of an update please email charmin@compassioncoalition.org

Resources with no status are on our list but we have not heard back from as of yet.

Organization	Status	Contact Name or email	Contact Info	Website	Services Offered	Notes:
Overcoming Believers Church - Hands of Mercy and Empowerment Program (a.k.a. H.O.M.E. Program).	Open		(865) 633-9050	www.overcomingbelieverschurch.org	The program lends money to those who have been financially affected by this crisis. The H.O.M.E. loan will be given to qualified applicants at a 0% interest rate and have up to two (2) years to repay the loan.	This program is a financial lending plan designed to assist the economically challenged. The applicant is not required to be employed, nor is there a minimum credit requirement. In order to be considered applicants MUST Complete an application in its entirety. <ul style="list-style-type: none"> • Be at least 21 years of age. • Adhere to the guideline, only one member per family/household can apply. • Be negatively impacted by COVID-19 and in genuine need of the funds. All applications will be processed online. The borrower will be asked to fill out the application with valid contact info and explain how the money will be used. The H.O.M.E. consultant team will review the information and contact applicants to inform whether or not the loan is approved. If approved, the loan will then be processed immediately (within 48-72 hours) and a check will be issued to the applicant. Loans will be issued until all the funds are exhausted. If you know of families who meet this criteria, please encourage them to apply by visiting our website at www.overcomingbelieverschurch.org . If you have questions, please contact our church office.
Responsible Lending	Call Only		(919) 313-8500	https://www.responsiblelending.org/COVID19	COVID-19-Related Resources for debt relief	Information on financial relief for the consumers, workers, and small businesses that are the hardest hit by any national emergency or economic downturn.
Salvation Army	Open		865-525-9401	https://www.salvationarmyknoxville.org	Rent Assistance/utilities/food	Assisting families with rent, utilities and food. Domestic violence recovery,
Samaritan Place	Call Only		(865) 684-1880; 3009 Lake Brook Blvd, Knoxville, TN 37909	https://ccetn.org/samaritan-place	Shelter for Seniors	Telephone first. However, web site does not indicate any restrictions on accepting new residents.



Other COVID 19 Resources

Below is a list of our most used resources, during this time. Please note this list is updated weekly as resources are changing rapidly. As things begin to slowly open we are contacting resources to verify services. If you know of an update please email charmin@compassioncoalition.org

Resources with no status are on our list but we have not heard back from as of yet.

Organization	Status	Contact Name or email	Contact Info	Website	Services Offered	Notes:
Senior Care Calls	Call Only	Deisha Finley, Senior Corps Program Manager	(865) 524-2786	deisha.finley@knoxseniors.org	Senior Care	Senior Care Calls will utilize volunteers to make weekly check-in calls to seniors who are homebound, isolated, and lonely. If you know someone who could benefit from a friendly wellness check and social support via phone twice a week, please refer them to this program. It is a simple process and will not take very long to complete the brief referral form. A Referral Form can be completed here: http://bit.ly/SeniorCareCalls_referral The Ross Building is temporarily closed to the public until further notice. CAC Office on Aging staff are available to answer phone calls and email. Providing services to those in need, including the delivery of Mobile Meals. If you need assistance, call 865-524-2786, Monday – Friday, 8 am – 4:45 pm. O’Connor Senior Center and The Daily Living Center temporarily closed. CAC: 865-546-3500 Office on Aging: 865-524-2786 O’Connor Senior Center: 865-523-1135



Other COVID 19 Resources

Below is a list of our most used resources, during this time. Please note this list is updated weekly as resources are changing rapidly. As things begin to slowly open we are contacting resources to verify services. If you know of an update please email charmin@compassioncoalition.org

Resources with no status are on our list but we have not heard back from as of yet.

Organization	Status	Contact Name or email	Contact Info	Website	Services Offered	Notes:
TANF Tennessee (Families First) / TN Dept of Human Services	Open		1-866-311-4287 (Toll-free)	https://tdhs.servicenow.com/relief?id=relief_registration	Unemployment for families with job loss due to COVID-19	The Tennessee Department of Human Services (TDHS) is making essential financial resources available to families that have been significantly impacted by the COVID-19 emergency. To be eligible, families must have been employed as of March 11, 2020 but have since then lost employment or at least 50% of their earned income due to the COVID-19 emergency, include a child under the age of 18 or a pregnant woman, have a valid Social Security Number, must not have resources exceeding \$2000, and the gross and/or unearned monthly income may not exceed 85% of the State's Median Income. Check the status of your Emergency Cash Assistance Application by calling (833) 496-0661 TDHS would like to inform you that the requirement for interviewing customers for initial application and recertification is waived provided that the applicant's identity has been verified and all other mandatory verifications have been completed. The waiver of this requirement is approved beginning April 1, 2020 for all applications and recertifications requiring an interview through May 31, 2020.
Tennessee Suicide Prevention Network	Call Only		National Suicide Prevention Lifeline at 1-800-273-TALK (8255)	http://tspn.org/	Suicide Prevention	The National Suicide Prevention Lifeline at 1-800-273-TALK (8255) provides access to trained telephone counselors, 24 hours a day, 7 days a week. View warning signs here: http://tspn.org/warning-signs/ additional resources for East TN here: http://tspn.org/east-tennessee/ NAMI Tennessee - 615-361-6608 Mental Health Association of East Tennessee - 865-584-9125
University of Tennessee Legal Clinic	Call Only	probono@utk.edu	865-974-2331	https://law.utk.edu/programs/pro-bono/	Legal Assistance	Committed to serving our community, and is fully operational while working remotely at this time. Please call for assistance.



Other COVID 19 Resources

Below is a list of our most used resources, during this time. Please note this list is updated weekly as resources are changing rapidly. As things begin to slowly open we are contacting resources to verify services. If you know of an update please email charmin@compassioncoalition.org

Resources with no status are on our list but we have not heard back from as of yet.

Organization	Status	Contact Name or email	Contact Info	Website	Services Offered	Notes:
Volunteer Ministry Center (VMC)	Call Only		524-3926		Dental Services	Though the Governor's effective order which limited dental services expires on April 30, 2020, the Dental Clinic remains closed through Phase One. This will give enough time to ensure an adequate stock of personal protective gear is available for a possible opening on June 1, 2020.
Volunteer Ministry Center (VMC)	Call Only		524-3926		Rent Assistance	VMC assisting with rent for families with children who have been impacted by COVID. Call 524-3926 for a phone screening. The Bush Family Refuge is providing rental assistance for households affected by the COVID-19 pandemic. Families with minor children who have documented loss of income/employment due to COVID-19 or any household that can document loss of income due a diagnosis of COVID-19 will be eligible. Assistance will be available for past due amounts incurred on or after April 1 up to \$750. Families may request a phone screening by calling 524-3926. There will be no in-person interviews as curbside pickup/drop off for paperwork will be available. Families in subsidized housing are not eligible as eviction proceedings are not being heard during this time.
Volunteer Ministry Center (VMC)	Open		524-3926 511 North Broadway 37917	https://www.vmcinc.org	Homeless Housing, temporary housing, etc.	<p>Minvilla Manor is practicing social distancing as social visits are not permitted.</p> <p>The Foyer, Resource Center and Minvilla Manor continue offering pre and post-housing services to neighbors with enhanced hygiene/cleaning protocols while observing social distancing. Non-contact forehead temperature checks occur daily.</p> <p>The Guest House has welcomed 53 guests since opening. Located at 530 W. Fifth Avenue, The Guest House is a quarantine/isolation shelter for individuals experiencing homelessness and are awaiting the results of their COVID-19 tests while not acutely ill.</p>



Other COVID 19 Resources

Below is a list of our most used resources, during this time. Please note this list is updated weekly as resources are changing rapidly. As things begin to slowly open we are contacting resources to verify services. If you know of an update please email charmin@compassioncoalition.org

Resources with no status are on our list but we have not heard back from as of yet.

Organization	Status	Contact Name or email	Contact Info	Website	Services Offered	Notes:
Volunteers of America (VOA)	Open		865-524-3926 ext 260 511 N. Broadway Knoxville, TN 37917	https://www.voa.org	Services Addiction Recovery Services Developmental Disability Services HIV Services Homeless & Housing Services Veterans Services	VOA is actively enrolling clients. They have additional funds to assist veterans with hotel rooms and housing. Also still doing Champ by phone and face to face when needed.
Wesley House	Open	Kara Finger & Victoria Griffin	865-524-5494	vgriffin@wesleyhouse.com	Childcare. "We are a Christian ministry, called by God to nurture wholeness and hope by empowering children and families through service and education."	Knox County Essential Employees - child care is available from 7:30 a.m. – 5:30 p.m. for Essential Services Knox County employees who have lost their child care.
Western Heights Baptist Center	Open	Shannon Washam	865-525-9068 1230 West Scott Avenue, Knoxville, TN 37921	baptistcenter@aol.com	Food and Services.	Continuing to provide food and services to those who live in these underserved communities. "At Western Heights Baptist Center it is our mission to meet the needs of all people—physical needs and most importantly, spiritual needs—by offering free food and clothing and household items and by teaching God’s Word and by introducing people to Jesus Christ!"
WIC - Knox County Health Department	Call Only		865-215-5016	http://www.knoxcountyy.org/health/wic.php	WIC serves pregnant, postpartum, and breastfeeding women, infants, and children under the age of five who qualify.	If you have a WIC appointment, they are being done by phone. Call in for your appointment. services are still available by phone. Please call 865-215-5016.
YWCA Knoxville / Phyllis Wheatley Center	Closed	Kathy Mack	865-523-0651	https://ywcaknox.com/phyllis-wheatley-center/	YWCA youth programs.	Group meetings and activities suspended until further notice.



Other COVID 19 Resources

Below is a list of our most used resources, during this time. Please note this list is updated weekly as resources are changing rapidly. As things begin to slowly open we are contacting resources to verify services. If you know of an update please email charmin@compassioncoalition.org

Resources with no status are on our list but we have not heard back from as of yet.

Organization	Status	Contact Name or email	Contact Info	Website	Services Offered	Notes:
YWCA Knoxville/Domestic Violence	Open	Alizza Punzalan-Randle	865-523-6126	https://ywcaknox.com/domestic-violence/	Domestic Violence Services Scattered site housing. Victims and families are eligible. Must live in Anderson, Blount, Knox, Loudon, Roane, or Sevier.	YWCA Advocates are available in Anderson, Blount, Knox, Loudon, Roane and Sevier counties to serve victims of domestic violence. Safety Planning, Danger Assessment, Orders of Protection, housing and other resources are still available. Call 865-523-6126 for assistance.