



Working on the Frontline Training

Classes are free for representatives of partner churches (those who support Compassion Coalition financially), \$25.00 for individuals, or \$50.00 for groups of any size. **To sign up for any of these classes, call Gina Whitmore at 865-251-1591 x 2 or e-mail gina@compassioncoalition.org.**

“Frontline I: Training for Those Taking Calls for Assistance”

Responding to the overwhelming calls to churches for benevolence assistance, this seminar was developed specifically for church office staff and is conducted quarterly by the Compassion Coalition team. Some of the training includes “The Role of the Church,” “Top 10 Best Practices,” “When ‘No’ is Appropriate,” and “Developing a Process to Help and Not Enable.”

2009 schedule:

June 11th from 9:00 am to 12:00 pm – Knox Area Rescue Ministries

September 10th from 9:00 am to 12:00 pm – First Baptist Concord

December 10th from 1:00 pm to 4:00 pm – Knoxville 1st Seventh-Day Adventist

“Frontline II: Building a Strong Benevolence Team”

Often churches have only one person who takes all the calls and walk-in requests for assistance. This person can easily become overwhelmed. This two-hour workshop will walk participants through the process of building a team at their church to handle benevolence.

2009 schedule:

August 20th from 9:00 am to 11:00 am - Sevier Heights Baptist Church

“Frontline III: Understanding Community Resources in Knoxville”

Knowing how to use community resources and how to make referrals is the key to successfully helping people in need. This workshop will train church staff on what services are available in Knoxville and how to make referrals to those services.

2009 schedule:

May 21st from 10:00 am to 12:00 pm – Messiah Lutheran

September 24th from 10:00 am to 12:00 pm – Knox Area Rescue Ministries